

Customer numbers

2,319k

(2018: 2,395k)

Amounts receivable from customers

£2,212.6m

(2018: £2,204.0m)

 Adjusted basic earnings per share

47.3p

(2018: 48.7p)

Basic earnings per share

33.3p

(2018: 27.3p)

 Adjusted profit before tax

£162.6m

(2018: £160.1m)

Statutory profit before tax

£128.8m

(2018: £97.3m)



Certain alternative performance measures (APMs) have been used in this report. See page 237 for an explanation of relevance as well as their definition.

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