

Adjusted profit before tax ¹ (£m)		Dividend per share (p)		Customer numbers (m)	
2017	109.1	2017	-	2017	2,550
2016	334.1	2016	134.6	2016	2,448
2015	292.9	2015	120.1	2015	2,400
2014	234.4	2014	98.0	2014	2,445
2013	196.1	2013	85.0	2013	2,635
Statutory (loss)/profit before tax (£m)		Dividend cover ¹ (times)		Community investment (£m)	
2017	(123.0)	2017	-	2017	2.6
2016	343.9	2016	1.32	2016	3.1
2015	273.6	2015	1.35	2015	3.1
2014	224.6	2014	1.35	2014	2.4
2013	182.4	2013	1.32	2013	2.0
Adjusted basic earnings per share ¹ (p)		Return on assets ² (%)		Employee costs ³ (£m)	
2017	62.5	2017	6.9	2017	204.6
2016	177.5	2016	15.3	2016	185.9
2015	162.6	2015	16.1	2015	182.1
2014	132.6	2014	15.1	2014	158.4
2013	112.0	2013	14.2	2013	158.6
Basic (loss)/earnings per share (p)		Gearing (times)		Total tax contribution ⁴ (£m)	
2017	(90.7)	2017	4.3	2017	168.0
2016	181.8	2016	2.3	2016	155.6
2015	151.8	2015	2.2	2015	135.5
2014	126.5	2014	2.4	2014	124.5
2013	104.2	2013	3.0	2013	109.3

1 Stated prior to the amortisation of acquisition intangibles and exceptional items.

2 Adjusted profit before interest after tax as a percentage of average receivables.

3 Stated prior to exceptional items.

4 Comprises both direct and indirect tax contributions.

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