



CORPORATE  
CITIZENSHIP

PART OF  
SLR 

# PROVIDENT FINANCIAL GROUP

Independent Assurance  
of Provident Financial  
Group's 2021 Corporate  
Responsibility Data  
ISAE 3000 (2020)  
statement



# Independent Assurance of Provident Financial Group's 2021 Corporate Responsibility Data: ISAE 3000 (2020) statement

## The nature of the assurance

This is a report by Corporate Citizenship for the Customer, Culture and Ethics Committee of the Provident Financial Group.

Corporate Citizenship has undertaken limited assurance of selected corporate responsibility data included in the 2021 Corporate Responsibility Report against the GRI Principles of: Accuracy, Clarity, Comparability, Completeness, Timeliness and Verifiability; and the GHG Protocol Corporate Accounting and Reporting Standard. This corporate responsibility data included: Scope 1 & 2 GHG emissions; selected Scope 3 GHG emissions (business travel, Scope 1 & 2 Well to Tank, products and services from suppliers, waste, and paper usage), PFG colleague numbers, female representation, equity, diversion & inclusion, learning and development, employee absence and health & safety.

Provident Financial Group is entirely and solely responsible for the production and publication of the data assured, Corporate Citizenship for its assurance.

This engagement was performed in accordance with the International Standard on Assurance Engagement (ISAE) 3000 (Assurance Engagements other than Audits or Reviews of Historical Financial Information) and the relevant subject-matter specific ISAE for GHG data (ISAE 3410, Assurance Engagements on Greenhouse Gas Statements).

GHG quantification is subject to inherent uncertainty due to factors such as incomplete scientific knowledge about the global warming potential of different GHGs and uncertainty around the models and parameters used in estimating GHG emissions.

Corporate Citizenship has complied with the requirements for independence, professional ethics and quality control as stipulated by ISAE 3000 (2020) Requirement 3a and 3b.

## Assurance work performed

The assurance work was commissioned in January 2022 and was completed on 6<sup>th</sup> April 2022. Detailed records were kept of meetings and correspondence relating to the assurance. A team of three, led by a Director, undertook the assurance and commentary process. An assurance specialist acted as adviser to the group.

The assurance engagement was undertaken to a **limited** level, and involved the following activities:

- Interviews with seven people responsible for corporate responsibility;
- Interviews with five people responsible for corporate responsibility implementation to give greater context to the assurance process and review the systems in place;
- Consideration of the result of staff surveys; and
- Comprehensive review of data systems, data sets, evidence and supporting documentation.

## Independence

We have worked with Provident Financial Group since 2001 and have provided assurance since 2005. During the 2021 reporting period, except as noted below, our work with Provident Financial Group focused exclusively on assurance and advice on Materiality. Provident Financial Group is a member of the B4SI (Business for Societal Impact b4si.net), an evaluation framework for corporate community involvement which we manage on behalf of its members and adherents.

## Conclusion

Based on the scope of work and assurance procedures performed, nothing has come to our attention that causes us to believe that the material assured is not prepared, in all material respects, in accordance with the GRI Principles of: Accuracy, Clarity, Comparability, Completeness, Timeliness and Verifiability; and the GHG Protocol Corporate Accounting and Reporting Standard.

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London

06 April 2022

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