



Orient Capital / Link Hybrid / Virtual Meetings

Online Shareholders' Guide 2022

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Introduction

For the 2022 Annual General Meeting (AGM), we are pleased to be able to provide a facility for shareholders to follow the AGM remotely, should they wish to do so. This can be done by accessing the AGM section of our website here, www.providentfinancial.com/shareholder-hub/agm-general-meetings, and following the link to the webcast using your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Internet Explorer 11, Edge and Firefox. Please ensure your browser is compatible.

Further details on how to join the meeting remotely are set out in the Notice of the 2022 AGM and in this document.

If you choose to participate online you will be able to view a live audio webcast of the meeting. Shareholders attending the meeting remotely will not be able to vote in real time or submit questions during the meeting.

**To login you must have your Investor Code (IVC) and PIN
(Your PIN is the last four digits of your IVC)**

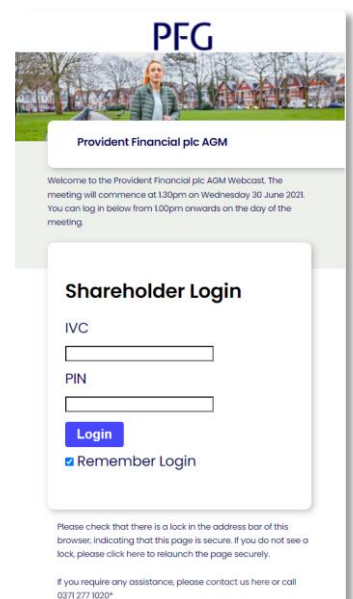
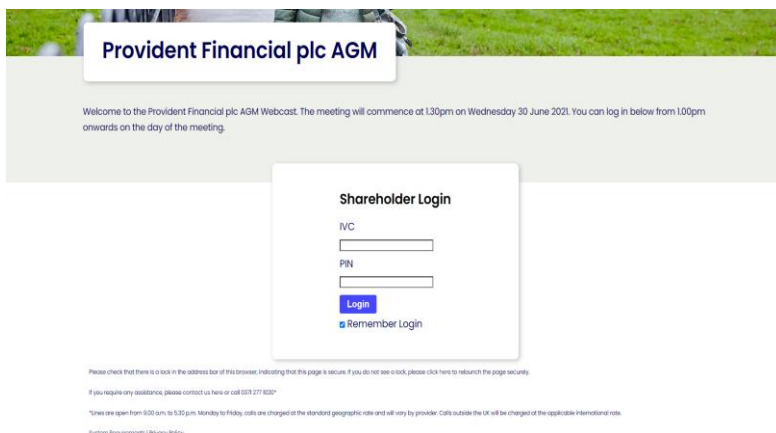
Access

Once you have clicked through from the company website you will see the event landing page (see example) prompting you to enter your:

- a) IVC; and
- b) PIN code.

You will be able to log into the site at 2.30pm on 29 June 2022, 30 minutes before the start of the meeting.

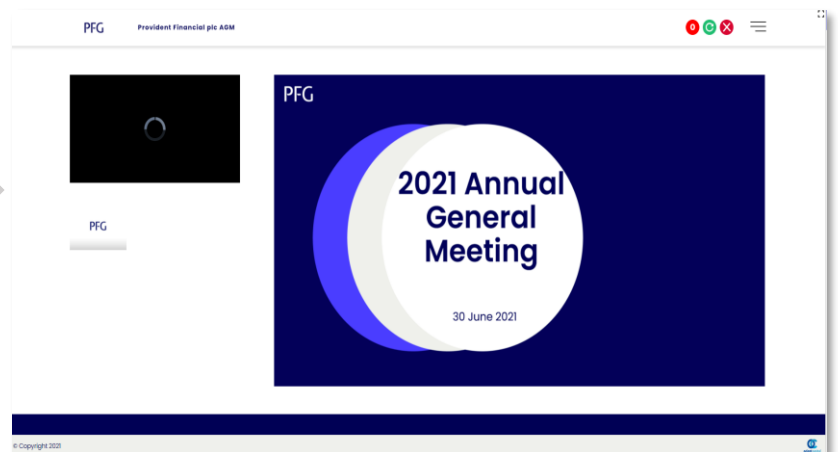
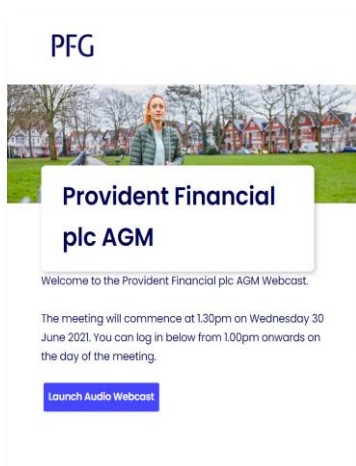
To enter as a shareholder, enter your 11 digit IVC number (including any zeros) and PIN code (last 4 digits of your IVC). If you do not have an IVC code, please contact either Link Group as detailed above or the Company Secretary requesting a guest login.



Audiocast

When successfully authenticated, the following screen will be displayed, allowing you to launch the audio webcast to listen to the event.

The stream will start automatically once the meeting commences, with the synchronised presentation shown in the middle of the screen.





Voting and questions

Shareholders following the meeting remotely will not be able to vote in real time or submit questions during the meeting. You may ask questions relating to the business to be conducted at the AGM by emailing Shareholder.Questions@providentfinancial.com and we ask that you do this in advance, and before 5.00pm on Monday 27 June 2022. PFG will consider all questions received and, if appropriate and relating to the business of the AGM, provide a written response or publish answers on our website.



Downloads

Viewers are able to download appropriate documents from the media player. Please click the 'Downloads' button at the bottom of the screen to see what is available to select. When you click on a link, the selected document will open in your browser.

Data usage for streaming the shareholders' meeting or downloading documents via the platform varies depending on individual use, the specific device being used for streaming or download (Android, iPhone, etc) and the network connection (3G, 4G).



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